



Covid-19 Update, March 27th 2020

As an essential service in Calgary, Pierson's Funeral Service continues to welcome our clients. The health and safety of the public and our employees is our top priority.

We are closely monitoring and following all of the guidelines of Alberta Health Services (AHS), and recommendations of a number of professional associations that we belong to (AFSA, FSAC, NFDA, SIFH). This has required some changes in our operations.

We have implemented the following internal changes:

- We are practicing physical distancing, and our gathering spaces have been set up to allow for physical distancing.
- We have enhanced our cleaning and disinfecting protocols to all our facilities
- Employees who are sick or considered at risk are staying home
- We exercise absolute best practices in caring for the deceased – as we always have, taking great care to maintain dignity of the deceased and ensure proper handling according to current laws and hygiene.

We have also implemented service changes and added new services beyond our normal scope of business. Some of our changes include the following:

- As per Alberta law, we are limiting all services to no more than 15 persons
- We are staggering visiting hours to accommodate more people when necessary
- We are offering larger public services at a later date, when the situation allows
- We are offering live webcasting of services
- Video tributes will be posted online
- We are implementing a program called "Hugs from Home" that will allow those confined to homes to participate in a service they cannot attend.

Our family and staff are here to serve, protect and honour each family as we have been for over 35 years. If you have questions or concerns, please call Michael or David at 403-235-3602.